



**FOR IMMEDIATE RELEASE**

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## **Sen. Kelly Hancock Announces District 9 Mobile Office Hours – Oct. 2018**

*Senate staff available to assist area residents with state agency issues in Richland Hills, Bedford*

**North Richland Hills, TX** - Today, Texas State Senator Kelly Hancock announced the October 2018 Mobile Office Hours schedule for Senate District 9. The program is for local residents who need assistance resolving an issue with a state government agency.

"The main goal of our district team is to help Senate District 9 constituents cut through red tape when they have a problem with a state agency," said Hancock. "While staff is available to help at any time from our NRH office, the Mobile Office Hours program brings that service into each community."

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

### **Mobile Office Hours Schedule: *Friday, October 19, 2018***

**The Link Recreation Center**  
**10:00 AM - 12:00 noon**  
6750 Baker Blvd.  
Richland Hills, Texas 76118

**Bedford Senior Center**  
**1:00 PM - 3:00 PM**  
2817 R.D. Hurt Parkway  
Bedford, TX 76021

Senator Hancock's district office is located at 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: [www.texas.gov/agencies](http://www.texas.gov/agencies)

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*Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.*