

FOR IMMEDIATE RELEASE

July 22, 2017

Sen. Kelly Hancock Announces District 9 Mobile Office Hours - July 2017

Senate staff available to assist area residents with state agency issues in Richland Hills, Watauga

NORTH RICHLAND HILLS - Today, Texas State Senator Kelly Hancock released information regarding this month's Mobile Office Hours for Senate District 9. The program is an effort to assist local residents who could use help resolving an issue with a state agency.

"Cutting through the red tape of government agencies can be a daunting task," said Sen. Hancock. "We want the 800,000-plus constituents of Senate District 9 to know our staff is here to help with that."

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

Mobile Office Hours Schedule: Monday, July 24th, 2017

Watauga Active Adult Center 9:00 - 11:30 AM 7857 Indian Springs Road

Watauga, Texas 76148

Richland Hills City Hall 12:30 PM - 3:00 PM 3200 Diana Drive Richland Hills, Texas 76118

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Senator Hancock's permanent district office location is 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: www.texas.gov/agencies

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Sen. Hancock represents <u>District 9</u>, which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.